

Our Quality Policy

At Officine Di Giacopo SA we are committed to delivering our products to our customers in a transparent manner, living up to their expectations in terms of meeting the requested product specifications, quantities and delivery times and operating in compliance with the relevant laws and regulations of our industry.

We achieve competitive excellence and customer satisfaction by involving and investing in our staff.

At Officine Di Giacopo SA, we consider our staff our most valuable resource: we believe that people respond favourably to recognition of their work, trust, freedom to get involved and opportunities for continuous growth and self-improvement.

We are committed to constantly improving our products and manufacturing processes by investing in new technologies.

Transparency and communication with our suppliers, employees and customers are the cornerstones of our productivity and development concept.

Other aspects that set us apart are our respect for the environment and compliance with safety standards.

We comply with current legislation and regulations—for example the EN 15085 standard for the railway sector—in accordance with the requirements of the ISO 9001 standard.

